



ICBA AND BANK INTELLIGENCE PRESENTS
2011 WEBINAR SERIES

Performance Navigation
Defining your best route.

fiserv.

Lessons Learned from the Most Efficient Banks on Mainstreet.

Presented by:

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Fiserv

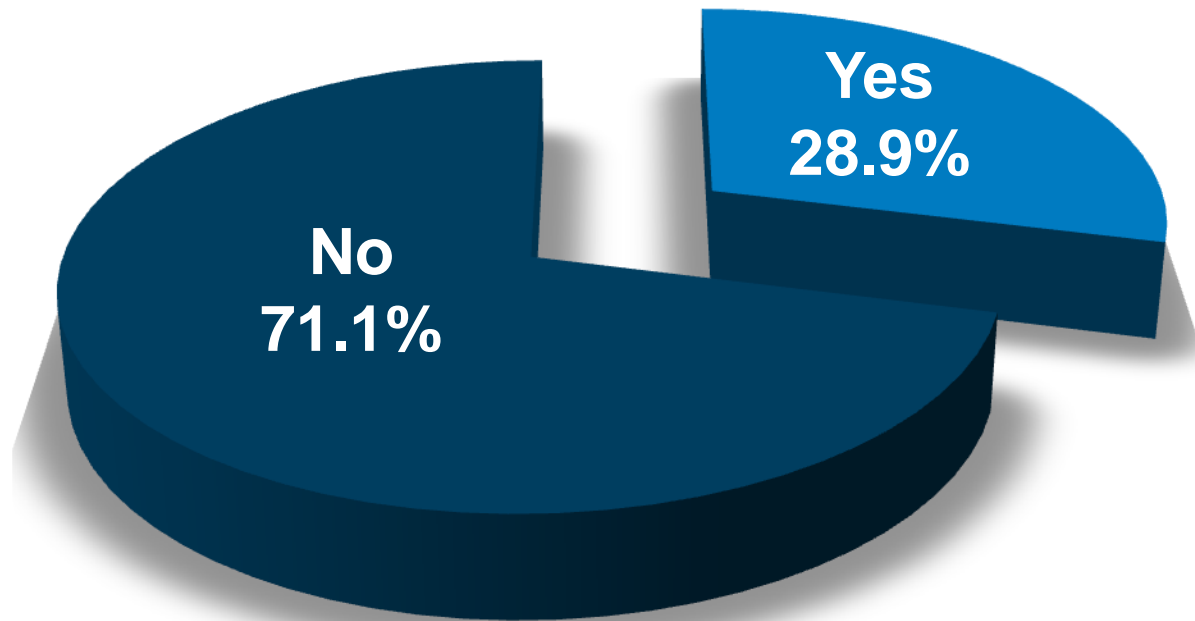
Bank Intelligence Solutions

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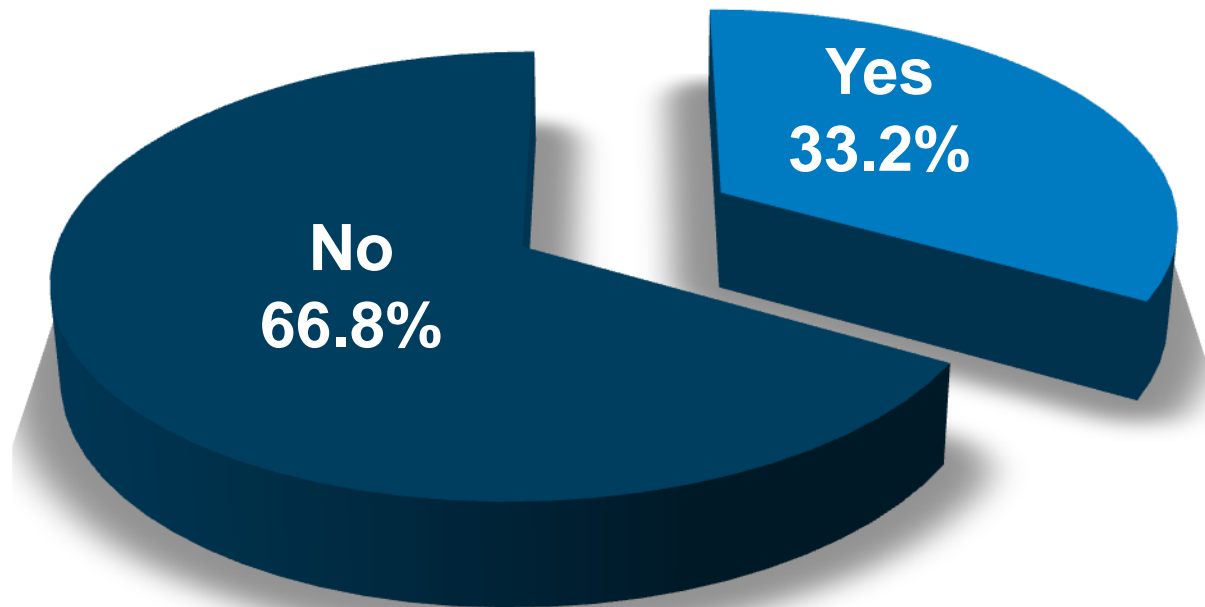
Survey results.

Have you increased your service charge deposit fees over the last 12 months?



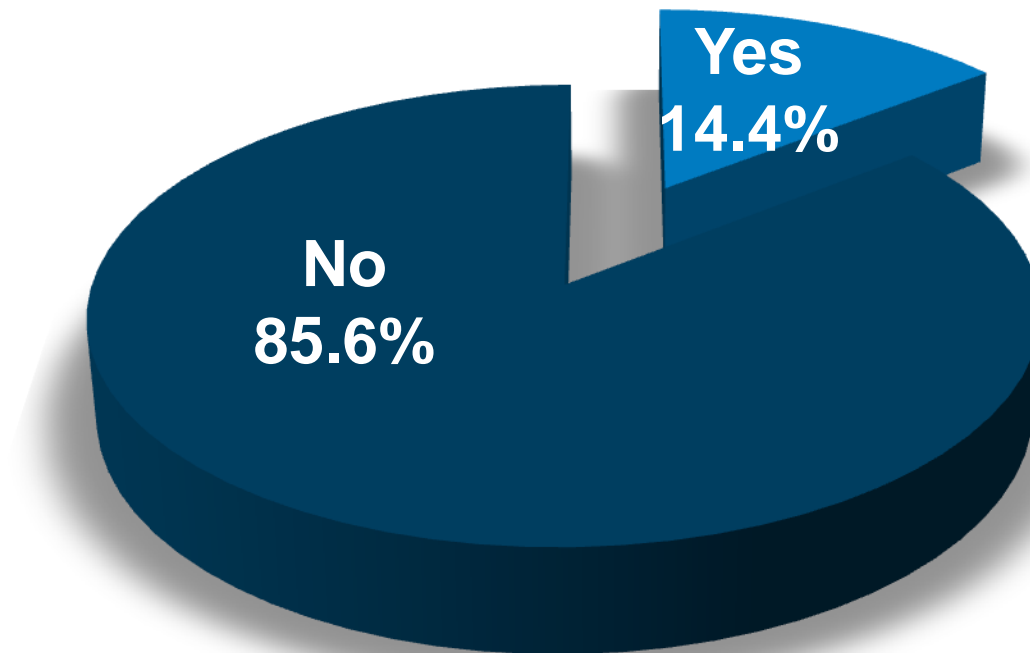
Survey results.

Have you laid off employees or employed a salary freeze over the past 12 months?



Survey results.

Have you consolidated your branch network over the last 12 months?



Survey results.

Do you have plans to consolidate your branch network over the next 12 months?

